

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Elahee

Elsey et al.

Group Art Unit: 2614

Serial No.: 10/766,498

Filed: January 27, 2004

For: TECHNIQUE FOR EFFECTIVELY PROVIDING CONCIERGE LIKE
SERVICES IN A DIRECTORY ASSISTANCE SYSTEM

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REQUEST FOR RECONSIDERATION
PETITION TO WITHDRAW HOLDING OF ABANDONMENT

SUBMITTED VIA EFS WEB

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter the following Request for Reconsideration in response to the Decision on Petition Dated June 16, 2011. In the decision, the Office of Petitions indicated that the reason the Petition was refused was that Zack Green, who signed the Power of Attorney Document was not authorized to change the Power of attorney.

Applicants submit that Zack Green, in addition to being Global General Counsel also held the position of Corporate Secretary and was in fact authorized to sign the Power of Attorney.

Applicants note that the Power of Attorney form submitted on June 12, 2008 used the PTO-SB-082 form provided by the Patent Office at that time. The form only required the name of the signatory. There was no form entry for the title and company (although Zack Green did note one of his titles of Global General Counsel). In any event, the signatory did have proper authority and did fill out all relevant information as required by the form.

Applicants separately note that, upon review, the U.S. Patent Office now has a new form

Application No. 10/766,498

Petition Submitted on November 1, 2010

Reply to Notice Dated June 16, 2011

PTO-SB-81 which in addition to the name of the signatory also requests that company and title information, presumably to confirm authority and position, but this form appears to have been updated in 2009.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Respectfully submitted,

SOFER & HAROUN, L.L.P.

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Dated: June 27, 2011